

Customer Release Notes

Fiery E100 Color Server, version 1.0

This document contains important information about this release. Be sure to provide this information to all users before proceeding with the installation.

NOTE: This document uses the term “E100” to refer to the Fiery E100 Color Server.

Setup

Name appears more than once during printer driver installation from AppleTalk

If there are multiple E100 servers in the same network, the printer names appear similar, and it may be difficult to identify the specific printer to which you want to connect. Because the first 11 characters of the server name are displayed, keep the first 11 characters of the server name different for each E100. To change the server name, go to Configure > Server > General.

Bonjour printers

When you add a Bonjour printer on a Mac OS X computer, select the Bonjour printer that starts with “Kyocera Fiery E100.” The Bonjour printer that is listed simply as the server name is for Direct Mobile Printing (if you select this, the Add button is disabled).

Printing

AutoSelect output tray in printer driver

When the output tray is set as AutoSelect in the printer driver, and if a job does not have finishing options (staple, punch, fold) nor size constraints for trays, the job is output to one of the following trays, depending on the configuration:

- Tray B (4000 sheet finisher)
- Top Tray (1000 sheet finisher)
- Inner Tray (if no finisher is connected to a TASKalfa 3550ci-5550ci)
- Lower-left Tray (if no finisher is connected to a TASKalfa 6550ci-7550ci)

This output handling occurs regardless of the default tray set on the copier. For example, a job with paper size Letter and no finishing options goes to Tray B (when the 4000 sheet finisher is connected), even though Tray A is set as the default at the copier.

If you use Mixed Media settings in the printer driver, the output is handled as follows:

- If the mixed media job contains a custom page size, you cannot choose Auto Select as the output tray. Instead, you are prompted to change the output tray to Tray C. Therefore, all output goes to Tray C if the 4000 sheet finisher is installed, and to Top Tray if the 1000 sheet finisher is installed.
- If the mixed media job does not contain a custom page size, the output goes to the next available and supported output tray in the order listed in the printer driver.



Image Enhancement page range and sheet range

If you choose a page range for applying Image Enhancement to a job, the page range is not handled correctly. Instead of applying the page range in the printer driver, import the job into Command WorkStation, make the Image Enhancement settings, and then print.

Command WorkStation

Status of jobs

If the copier stops responding while it is printing a job, many jobs sent in quick succession may not necessarily show the same status in Command WorkStation as they do on the copier touch panel. For example, jobs may continue to be displayed in the Printing queue even if they have not started to print.

SeeSequence Suite

Archived duplex jobs print as rotated

If you archive a duplex job as a flattened PDF to a network location (in other words, not to the E100), printing the PDF to the E100 gives a printed result that has every other page rotated 180 degrees. To avoid this issue in the future, archive the job to the E100.

Hot Folders

Paper size settings not retained for JPEG files

If a hot folder uses JPEG files for input and PS files for output, and if you specify a paper size, the paper size setting of the original JPEG file is not retained. If you inspect Job Properties for the file, the Paper Size option is blank. To prevent this issue, create a new hot folder and set the size in Job Properties of the hot folder.

Applications

Microsoft Word

If you choose a custom page size for a job and then inspect the printer driver properties before printing the job, Command WorkStation displays the paper size as 0.00x0.00 inches, and the job properties display the paper size as blank. However, the job is printed on the custom size that you selected in Word. To avoid the conflicting display of sizes, do not view the printer driver properties from the application before you print.

If you select settings in Word > Page Setup > Paper Source and also the Fiery Driver > Mixed Media Cover Source option, the paper for the cover page may not be taken from the expected tray. For example, when there is no paper source mentioned for Insert Covers in Mixed Media, the paper for printing the cover is taken from the paper source set for the last page in Word > Page Setup. To prevent problems, use the Mixed Media options in the Fiery driver instead of the Page Setup > Paper Source in Word.

If you print on a custom page size, the images can become shifted in the printed output. If the job has mixed page sizes, all pages are printed on the same size. To avoid these issues, use the following procedure.

TO PRINT A CUSTOM PAGE SIZE JOB FROM WORD

- 1 Open the Printer and Faxes folder.
- 2 Choose File > Server Properties.
(Windows Vista only: choose File > Run as Administrator.)
- 3 Click Forms.
- 4 Select "Create a new form" (custom page size), type a name for the form, type the dimensions (for example, 7x7), and then click Save Form.
- 5 Close the Print Server Properties window.
- 6 Open the Word document.
- 7 Open the Page Setup window.
- 8 Select the custom paper size (form) you created (for example, 7x7).
- 9 Print the job.

Adobe InDesign Creative Suite 4

Crop marks are truncated. To get full crop marks on the printed output, use a different application.

CorelDraw X4

Watermarks do not print. Also, the last page may print an internal error message, which can be disregarded. Use a different version of CorelDraw.

Help**Internet Explorer 8 and 9**

When you display Help files for the E100 utilities, all steps start with the number "1." To view Help files correctly, use another browser or an earlier version of Internet Explorer.